APPENDIX A

Quarterly Summary of Progress with AGS Risk Action To Audit Committee: 26th September 2019

Significant current issues from 2017/18 to focus on in 2018/19.

The risk actions below were identified in the 2018/19 AGS review. Progress will continue to be made in 2019/20, monitored and driven forward by the Service Managers Group and reported to Audit Committee quarterly.

Please note that as part of the last AGS it was determined that:

• Information Management – progress towards delivering compliance to GDPR has been deemed sufficiently progressed enough to remove

	What actions will be taken over the coming months	What progress have we made against each action	RAG Status
The Disaster Recovery plan in place for IT arrangements	The IT Disaster Recovery plan is not sufficiently aligned with the Business Continuity plans that are currently in place for restoring key services, in terms of IT needs Actions agreed:		service ated
Matt Smith Jaclyn Gibson	 The EP & BC Officer is to review current schedules with the Service Managers – June 2019 BC group to re-assess which services are defined as "critical Services" – September 2019 Significant investment in the IT infrastructure to be approved by Exec to upgrade live and DR sites – December 2019 Review of the IT DR plan to be completed by June 2020 Alignment between the new ITDR and BC recovery plans to be implemented by October 2020 	 Desktop review of current BCP's completed. Review of critical services has commenced, still awaiting completion of assessments from all service areas (a number are still outstanding) – estimated completion date is now November 2019. Procurement exercise almost completed. Will enhance DR significantly once solution is implemented 	